

At Camptech Products we like to pride ourselves in the product we produce and the performance of our product for your satisfaction. Camptech Products warrants its products to be free from defects in the manufacture of its material and workmanship under usual use and service.

Camptech warranty will not cover and will be voided by non-recommend use, improper installation or physical damage. Camptech Products will not be liable for any consequential or incidental damages caused.

Camptech strongly recommend that you insure your awning against theft, adverse and extreme weather conditions and accidental damage as these are not cover under the 12 month Camptech warranty.

STORING AND CARING FOR YOUR AWNING

When packing away your awning do not pack away in a damp condition. If you are packing away during inclement weather, make sure you completely dry every part of the awning carefully as soon as possible when you get home. Failure to store your awning in a clean and dry condition will result in a buildup of mildew and mold which will quickly deteriorate the awning fabric making it unusable.

Cleaning your awning will be something you need to do from time to time, however never become tempted to use any form of detergent, soap or general fabric cleaning products. The materials used in the production of this awning have special weather, UV and water protection layers which can be damage by cleaning products or high-pressure hoses.

Camptech recommend cleaning your awning with clean, warm water and a soft brush or cloth. Don't be tempted to scrub the awning as this could cause damage to the fabric coatings. Once you have cleaned your awning you will need to recoat your awning in waterproofing found in most caravan accessories shops.

OPTIONAL EXTRAS FOR CAMPTECH AWNINGS

Fiamma adaptor kit (this can be used with the Motoair Monarch drive away awning)

Air annex (gives you more sleeping or storage space) selected models will accept the air annex

Poled tall and standard annex (gives you more sleeping or storage space)

Inner tents to fit suit inside the air awning and poled awning and to suit the poled awnings

Regal carpet to suit awning size of 260-300-390

Carnival windbreak (helps you keep an enclosed space can be use with any awning)

Omnibrite light system (can be used in any awning as comes with optional fittings)

Camptech portable power bank (power your Omnibrite lights without using the main electric and top your phone power back up.

Roof liners (for poled and some selected air awnings)

We hope you have many happy years use from your Camptech Awning - don't forget to leave us a google review about the product you have purchased so we can continue to improve our products and services to both you and all our future customers!

Camptech Products Limited

Unit 28

Stretford Motorway Estate

Barton Dock Road

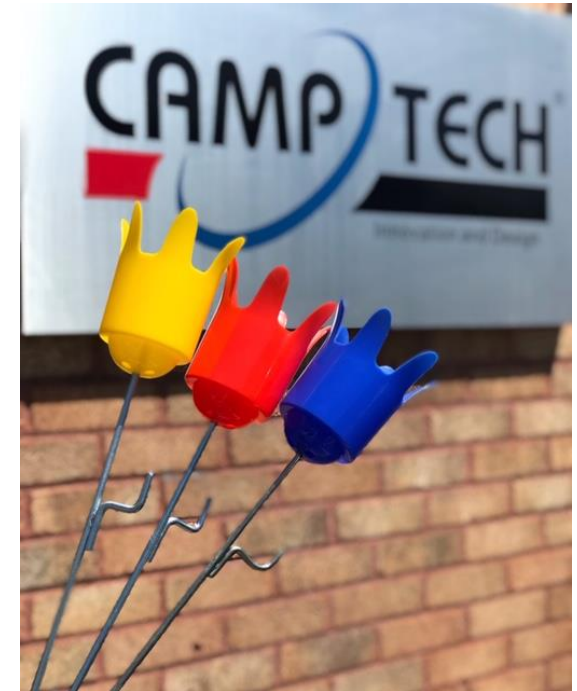
Stretford

M32 0ZH

Phone - 01977 529897

Email - info@camptech.com

Website - www.camptech.com



CAMPTECH PRODUCTS CARE & AFTERCARE LEAFLET

Thank you and congratulations you are now the proud owner of one of our awnings. We want you to love this product as much as we do.

In this leaflet we offer tips and guidance to ensure you enjoy many years with your Camptech awning.

Each awning will come with a user guide and warranty document information. With framed awning you will be provide with a diagram, air awnings Camptech recommend to inflate the awning to 4-5 PSI.



SEASONAL AND TOURING AWNINGS UP KEEP

Over time it may become necessary to apply a proprietary seam sealer to the inside the awning, and you can spray the awning on the outside this will give the awning a helping hand with UV. All the seams of your awning have been factory sealed with a specialist sealing tape during the manufacturing process, over time and depending on your camping conditions this tape can become brittle and less effective. A good seam sealer will prevent water ingress and help to reseal these joints.

SUITABILITY

Inflatable awnings and the Cayman poled full awning is designed to be a touring uses only, these awning are not deigned to uses as seasonal awning or for commercial use.

UV DETERIORATION

Camptech only use the very best materials in the products that Camptech manufacture, however using the wrong the awning for your needs could shorten the life span of your awning. Materials are subject to UV deterioration if exposed to long periods of direct sunlight. You can extend the life of your awning by choosing a shaded environment or less exposed pitch, re-proofing your awning periodically every other season is recommended this can also extend the fabrics performance

CONDENSATION

This is common with all synthetic materials used in the production of many awnings on the market today. Condensation and the conditions which cause it are a complex combination of the air temperature, ground temperature, dew point and air humidity. Condensation can occur when these conditions allow moisture in the air to condense on surrounding surfaces, including the inside of your awning. This should not be confused with leaking and can be eliminated by increasing the ventilation and air flow with in your awning.

AIR AWNING TIPS

Inflate your air awning to the maximum PSI of 4-5 do not over exceed the recommended pressure

The air tube can become slightly softer after being inflated for 24-48 hours. This phenomenon is caused by the weather and environmental conditions as the temperature and humidity of the air tubes equalizes with the external conditions. Simply top this awning psi back to the recommended pressure 4-5psi

We advise that you keep checking your awning pressure in high temperatures, if you feel the need to let some air out in the day do so but top back up in the evening.

Do not cook in your awning or too close to the awning. Do not expose the awning to naked flames or sharp objects inside or outside

The air tube sleeves are locked with a tie, do not remove the tie or zip the sleeve open when the awning is fully inflated.

Ensure that all the inflation valves are properly positioned and tightly secured when in use. Avoid excessive twisting or snagging the valve on the awning materials

WARRANTY OVERVIEW

You will find a full copy of the Camptech warranty in with your awning or if you would like another copy please contact Camptech or your supplier.

Items not covered under your warranty include but are not limited to the following.

Defects arising from neglect or misuse

Accidental damage or resulting defects.

Storm, wind and extended sun damage.

Damage caused by UV degradation.

Unauthorized repairs or product alterations will invalidate your warranty.

Commercial use or use on permanently pitched sites.

REPORTING AN ISSUE

If an issue arises please take images before you report this to your retailer as soon as possible, your supplier will complete an inspection form and attach photos this will then be sent to Camptech, delay in reporting an issue may change the outcome of the solution. All returned parts must only be sent in clean & dry condition.

