



INSTRUCTION MANUAL FOR TRADITIONAL AWNINGS



CAMPTECH PRODUCTS LIMITED, UNIT 36/37 STRETFORD MOTORWAY ESTATE, BARTON DOCK ROAD, M32 0ZH
WWW.CAMPTECH.COM
INFO@CAMPTECH.COM

You are now a proud owner of a new Camptech awning. Your awning has been produced in one of the largest awning factories in the world where quality and design are paramount in achieving total customer satisfaction. With a little care and maintenance your new awning will give you years of trouble-free camping holidays.

Insurance

Camptech Products recommend that you insure your products against storm and accidental damage – in the case of storm damage or adverse weather conditions, the product will not be covered under the warranty, this includes any kind of water pooling damage.

Camptech Products Limited also recommend that in the event of snow fall and during very strong winds, that the product is taken down.

Checking your awning size

Please check with your dealer that you have purchased the correct size awning. If you have any doubts, we suggest that you measure your caravan to obtain the correct size. Your dealer will be able to assist you with this simple A to B measurement.

Frame

A copy of the frame diagram can be found either stitched inside the awning canopy bag or inside the frame box. We strongly advise you to check all parts of the frame against this diagram prior to first use to familiarize yourself with the various frame parts, all parts of the frame have been numbered to assist with simple assembly.

Maintenance of your awning

Regular maintenance of your canvas and frame are essential in order to protect your awning. For cleaning, we advise that you only use warm water and a soft brush or sponge. Do not use any type of detergent as this can seriously damage the waterproof qualities of the fabric. We also recommend reproofing your awning after each clean.

Warranty of your product

All goods supplied by the company carry a 12 month manufacturer's warranty, your warranty is with the dealer that the purchased is made from and not directly with Camptech; or any other period which is stipulated by the manufacturer of the goods. Moving parts such as zips are not covered by this warranty. Manufacturing warranty faults must be reported within 30 days of ownership of the goods (from date of purchase).

This warranty will not cover and will be voided by non-recommended use, improper installation (this includes erecting the product on a non-suitable pitch/ground) or physical damage.

Your Camptech Products warranty may not be covered in all cases, such as how the product is used or where the product was purchased from. Please review the warranty and contact your dealer should you have any questions.

Some areas **not** covered under the 12 Months Camptech Products Limited Warranty are stated below:

Misuse: Using the product beyond its intended purposes, for example, using touring and light weight awnings on permanent pitching. Camptech Products should give you years of trouble-free use, if the product is used for the correct purpose and has been correctly maintained.

UV Degradation: Deterioration of fabrics can be weakened by prolonged exposure to sunlight, using the product for the intended purpose will give you long service.

Unauthorized Repairs of Altercations: Without Camptech approval, this will make your warranty exempt.

Defects/Storm Damage/Adverse Weather: Neglect and misuse or storm damage of the products, will not be covered under the warranty.

If a product is erected and tensioned correctly water should be unable to pool on the awning. Should water pooling start to occur on the awning this should be removed immediately. The erection, pitching and tensioning of the awning should then be thoroughly checked as this will only happen due to incorrect erection of the awning. Damages from unexpected adverse weather conditions constitute force majeure and are not covered under warranty.

Wear and Tear: Some general wear and tear is to be expected with products over time, if used properly the awning should give you years of trouble-free use.

All-Season and Seasonal Products: Have been designed for use on seasonal pitches, consequential losses of storm damage will not be covered.

Condensation: This is not a fault of the product, but due to uncontrollable atmospheric conditions.

Permanent, Seasonal, Semi-Permanent or Commercial Use: Our products are designed for touring use; they are not designed for static or commercial use, unless otherwise stated.

Transportation and Ownership: Should the product need to be returned to the manufacturer; ownership of the product will be yours until received by the manufacturer. Any returns will be completed on a tracked service. You are only permitted to send back the item consisting of the fault unless advised otherwise. Any items lost which have **not** been authorized for return will be at your cost. Any shipping charges incurred by the manufacturer for non-warranty issues will be chargeable.

At no time is the company liable or responsible for any disputes or misunderstandings between the customer and the third party with whom they have undertaken a transaction. The company shall act with no bias in any given situation.

Reporting an Issue

If an issue arises, please take images before you report this to your dealer. The supplier will complete an inspection form and attach photos, which will then be sent to Camptech. Please note, failure to include complete information or images with any warranty claim will result in claims not being reviewed or processed. This is a non-negotiable condition for any warranty submissions. Delay in reporting an issue may change the outcome of the solution.

All returned parts must only be sent in a clean and dry condition. We reserve the right to reject products received wet or dirty.

Customer Information of Purchase

When you purchase a product from a retailer you have a contract with them. The retailer should **not** refuse to deal with you if you have a valid complaint and should **not** refer you to the manufacturer within the warranty period.

ASSEMBLY INSTRUCTIONS



1. Always site your caravan on a suitable level pitch, this will enable you to obtain the best possible fit of your awning. Before opening out the awning, it is advisable to place a groundsheet on the floor to prevent damage or dirt on the awning. You are now ready to start erecting the awning. We would always suggest that two people assist with assembly to make this task easier.



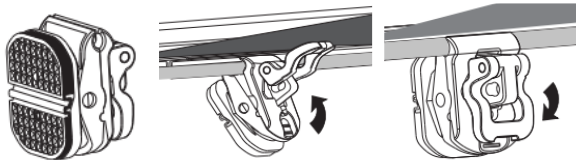
2. Start by threading the awning beading into the awning rail with one person pulling the canvas through the awning rail, the other person should feed the beading into the rail, ensuring that it runs smoothly.



3. When you have pulled the awning completely through the rail, make sure that the pegging anchors are even on both sides. Lay out the frame in the layout shown on the frame diagram, so that all the parts are easily accessible when you begin to assemble the frame. Attach all feet and necessary parts upon first use.



4. Included in the peg bag are unilok bracket pads, for this step you will need to attach 3 of these in the main areas of the awning as shown on the photos. The positions of these are the left-hand corner of the awning beading, the right-hand corner of the awning beading and the centre of the awning beading in alignment with the front ventilation point, as per the below diagram. The amount of unilok's included with a product depends on the awning you have purchased. Please refer to the contents table for your awning for the suitable information required.



For caravans with a flush awning rail, the cushion on the pad should be pulled out, turned 180° clockwise and pushed back into place to make a stepped cushion at the back of the pad. For caravans with an elevated awning rail, the pad can be attached as per the pre-assembled position. Please note this may differ for some caravan manufacturers.





5. Align the center roof pole by hooking this into the central unilok pad as shown in the image.



6. Take the center pole (pole number 1) as shown in the photo and insert it into the opening at the center of the awning canopy. Align pole number 1 and connect to the roof pole as shown in step 5, extend the roof pole. Attach the center leg pole into the center joint of pole number 1 and place the leg at an angle to support the weight of the awning canopy.



7. Attach the corner roof poles to the unilok pads by hooking into the center of the pad as shown in the image. Connect the corner joints to the roof pole and position as shown in the image. Extend the roof pole to hold the bars in place.



8. Attach the leg into the downwards facing corner joint and place the leg at an angle to support the weight of the awning canopy.



9. Connect the internal horizontal pole into the second joint on the number 2 corner pole. Now proceed to connect the internal horizontal pole into the joint of the center pole (pole number 1).

Repeat steps 7, 8 and 9 for both sides of the awning. Do not move onto the next step until this has been completed for both sides.



10. From the outside of the awning canopy, connect pole number 4 into the poles that are visible on the outside this should be pole number 1 in the center and both pole numbers 2R & 2L in the corners of the awning.



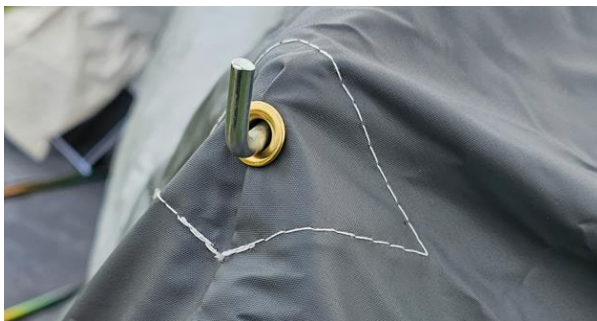
11. *THIS STEP IS ONLY REQUIRED FOR DL AWNINGS, IF YOU HAVE PURCHASED A TOURING AWNING PLEASE SKIP THIS STEP*

As per the frame assembly, connect all the front canopy poles required for this section. From the outside of the awning canopy hook the front canopy poles as shown in the image to the hooks on the outside of the awning canopy, repeat for both the left and right side. At this point, do not tighten the poles, for this stage the poles are required to be left slack.



12. *THIS STEP IS ONLY REQUIRED FOR DL AWNINGS, IF YOU HAVE PURCHASED A TOURING AWNING PLEASE SKIP THIS STEP*

Along the front of the canopy, insert the poles into the velcro sleeve this will then need to be wrapped and secured around the front canopy pole to hold this area in place.



13. Locate all the eyelets on the outside of the awning canopy and hook them onto the number 4 poles and position as shown in the image. Please ensure the eyelet is correctly placed onto the hook of pole number 4 then proceed to extend this pole being cautious not to over tension at this stage.



14. The frame assembly should now be able to support the canopy, as shown in the image.



15. Zip all external panels into the awning, this includes both front and side panels.



16. Connect all the ladder bands onto the pegging anchors of the awning, as shown in the image.



17. A tip when pegging to help create more tension is to extend the ladder band using the leg as guidance to help create the best tension point. This will also assist when splaying out the awning to create a runoff point. When assembling an awning on the corner sections, ensure pole number 2R and 2L are placed on the second band of the ladder from the top. For the center place the pole on the third band of the ladder, this may have to change due to different pitches so be sure to adjust to suit.



18. Starting with the center pole, open the griplock clamps attached to the pole, extend the pole until resistance is created with the ladder band to get the adequate height for this section, once the correct position has been reached secure the griplock clamp closed in the correct position.

Repeat the above steps for both the left and right hand side of the awning.



19. Follow with the center roof pole, open the griplock clamp attached to the pole, extend the pole until it is aligned with the seam of the canvas; be aware not to overextend the pole. If you are finding that the pole is either under or overextending, it may be that pole number 4 on the outside of the awning will need extending or reducing in extension to create the correct alignment. Once corrected, tension the pole accordingly into place. Repeat the above steps for both the left and right hand side of the awning



20. *THIS STEP MAY NOT BE NECESSARY FOR ALL AWNINGS, PLEASE REFER TO YOUR FRAME ASSEMBLY PRIOR TO THIS STEP*

For the roof raiser pole, open the clamp by unscrewing the wing nut slightly until enough space has been created to attach the clamp onto the central roof pole, ensuring the fabric protection patch is facing the roof, applying cover to the clamp, repeat on the right-hand and left-hand side of the awning, positioning on the poles ensuring the fabric protection patch is facing the roof. Once positioned, tension into place and secure the clamp.

For Buckingham DL models, align the roof raiser with the seam that is marked with the blue arrow as shown on the image to create the correct placement



21. The frame assembly and canopy should be completed. Recheck all poles are correctly placed and tensioned before moving onto the next steps.



22. When pegging your awning, start from the back of the awning closest to the caravan. The ladder band should be pulled slightly outwards creating a splay that levels with the front leg of the awning. Alignment can be checked by making sure the back piping along the bottom of the awning is in line with the splayed front leg. Once the alignment is correct, move on to pegging down the front leg before any other pegging is completed. Repeat these steps for both the right and left hand side of the awning.



23. Cross peg all removable panel points as shown in the image, to create the correct tension required for these areas of the awning.



24. Align and peg all remaining points on the awning, ensuring the correct tension is applied to the ladder band before securing with the peg.

Finally, attach the draft skirt and wheel arch cover together using the provided figure of 8. Once connected, attach the wheel arch cover to the caravan using the suckers provided with the awning.

Following all the above steps, once complete your awning should be fully erected and tensioned ready for use!