

Queensland Air Roof Top Car Tent Manual

You are now a proud owner of a new Camptech Product. This product has been produced in one of the largest awning factories in the world where quality and design are paramount in achieving total customer satisfaction. With a little care and maintenance your new product will give you years of trouble-free camping holidays.

Before First Use

Familiarize yourself with the product by carrying out a test set up before the product is used for the first time.

Please ensure you have purchased and installed the appropriate roof racks for your vehicle and for the use of the Queensland Air Roof Top Car Tent.

Insurance

Camptech Products recommend that you insure your products against storm and accidental damage in the case of storm damage or adverse weather conditions, the product will not be covered under the warranty, this includes any kind of water pooling damage.

Camptech Products Limited also recommend that in the event of snow fall and during very strong winds, that the product is taken down.

Maintenance of your product

Regular maintenance of your canvas is essential. For cleaning, we advise that you only use warm water and a soft brush or sponge. Do not use any type of detergent as this can seriously damage the waterproof qualities of the fabric. We also recommend reproofing your product after each clean.

Warranty of your product

All goods supplied by the company carry a 12-month manufacturer's warranty, your warranty is with the dealer that the purchased is made from and not directly with Camptech; or any other period which is stipulated by the manufacturer of the goods. Moving parts such as zips are not covered by this warranty.

Manufacturing warranty faults must be reported within 30 days of ownership of the goods (from date of purchase).

This warranty will not cover and will be voided by non-recommended use, improper installation (this includes erecting the product on a non-suitable pitch/ground) or physical damage.

Your Camptech Products warranty may not be covered in all cases, such as how the product is used or where the product was purchased from. Please review the warranty and contact your dealer should you have any questions.

Some areas **not** covered under the 12 Months Camptech Products Limited Warranty are stated below:

Misuse: Using the product beyond its intended purposes, for example, using touring and light weight awnings on permanent pitching. Camptech Products should give you years of trouble-free use, if the product is used for the correct purpose and has been correctly maintained.

UV Degradation: Deterioration of fabrics can be weakened by prolonged exposure to sunlight, using the product for the intended purpose will give you long service.

Unauthorized Repairs of Altercations: Without Camptech approval, this will make your warranty exempt.

Defects/Storm Damage/Adverse Weather: Neglect and misuse or storm damage of the products, will not be covered under the warranty.

If a product is erected and tensioned correctly water should be unable to pool on the awning. Should water pooling start to occur on the awning this should be removed immediately. The erection, pitching and tensioning of the awning should then be thoroughly checked as this will only happen due to incorrect erection of the awning. Damages from unexpected adverse weather conditions constitute force majeure and are not covered under warranty.

Wear and Tear: Some general wear and tear is to be expected with products over time, if used properly the awning should give you years of trouble-free use.

All-Season and Seasonal Products: Have been designed for use on seasonal pitches, consequential losses of storm damage will not be covered.

Condensation: This is not a fault of the product, but due to uncontrollable atmospheric conditions.

Permanent, Seasonal, Semi-Permanent or Commercial Use: Our products are designed for touring use; they are not designed for static or commercial use, unless otherwise stated.

Transportation and Ownership: Should the product need to be returned to the manufacturer; ownership of the product will be yours until received by the manufacturer. Any returns will be completed on a tracked service. You are only permitted to send back the item consisting of the fault unless advised otherwise. Any items lost which have **not** been authorized for return will be at your cost. Any shipping charges incurred by the manufacturer for non-warranty issues will be chargeable.

At no time is the company liable or responsible for any disputes or misunderstandings between the customer and the third party with whom they have undertaken a transaction. The company shall act with no bias in any given situation.

Reporting an Issue

If an issue arises, please take images before you report this to your dealer. The supplier will complete an inspection form and attach photos, which will then be sent to Camptech. Please note, failure to include complete information or images with any warranty claim will result in claims not being reviewed or processed. This is a non-negotiable condition for any warranty submissions. Delay in reporting an issue may change the outcome of the solution.

All returned parts must only be sent in a clean and dry condition. We reserve the right to reject products received wet or dirty.

Customer Information of Purchase

When you purchase a product from a retailer you have a contract with them. The retailer should **not** refuse to deal with you if you have a valid complaint and should **not** refer you to the manufacturer within the warranty period.

WARNING — Risk of Injury

Make sure the rooftop tent is securely fastened to the roof rack before climbing the ladder.

Ensure that each ladder step is locked in place before use.

Always climb carefully and maintain three points of contact.

Close the tent entrance before sleeping to prevent falling out.

When two people are in the tent, avoid sitting together on the same side, front, or back. Uneven weight distribution may cause the tent to tip

Before driving with the tent mounted, ensure the protective cover is properly secured

CAUTION — Risk of Injury

Never open the zipper on the protective sleeve while an air pole is inflated. Doing so may cause the air pole to burst.

Risk of Material Damage

Keep the side window open while setting up or folding down the tent to prevent air pressure buildup.

Do not force zippers open or closed.

Mounting the Rooftop Tent

CAUTION — Risk of Injury

Always lift the rooftop tent with at least 2 people.

Ensure no one, especially children, are near the vehicle during lifting.

Align the ladder on your chosen side.

Setting Up the Rooftop Tent

CAUTION — Risk of Injury or Damage

Do not use a car tire compressor to inflate the air poles.

Inflate air poles to a maximum of 6 psi

Keep fingers clear of ladder rungs while adjusting or setting up.

Keep fingers away from the ladder rungs while collapsing the ladder.

Inspecting the Ladder

Perform the following inspections after delivery and before each use to ensure safety and proper function.

Check for damage:

Ensure the ladder and all components are not bent, dented, excessively worn, corroded, or rotten.

Inspect fittings:

Confirm that all fixings, sliders, and end caps on the ladder feet are secure and not missing or loose.

Test slider engagement:

Make sure the sliders lock and engage properly on each rung.

Clean the ladder:

Verify that the entire ladder is free from dirt, mud, snow, or other contaminants.

NOTE

Use the integrated storage pockets to hold small items while camping. This helps prevent anything from falling out or being left inside when the tent is folded down

Queensland Air Roof Top Car Tent Packing List

Roof tent	Mattress	Ladder	Cover	Alloy pole	Roof liner
1	1	1	1	4	1
Webbing	Electric pump	Hand pump	Repair kit	Guy line	Tension peg
8	1	1	1	4	4

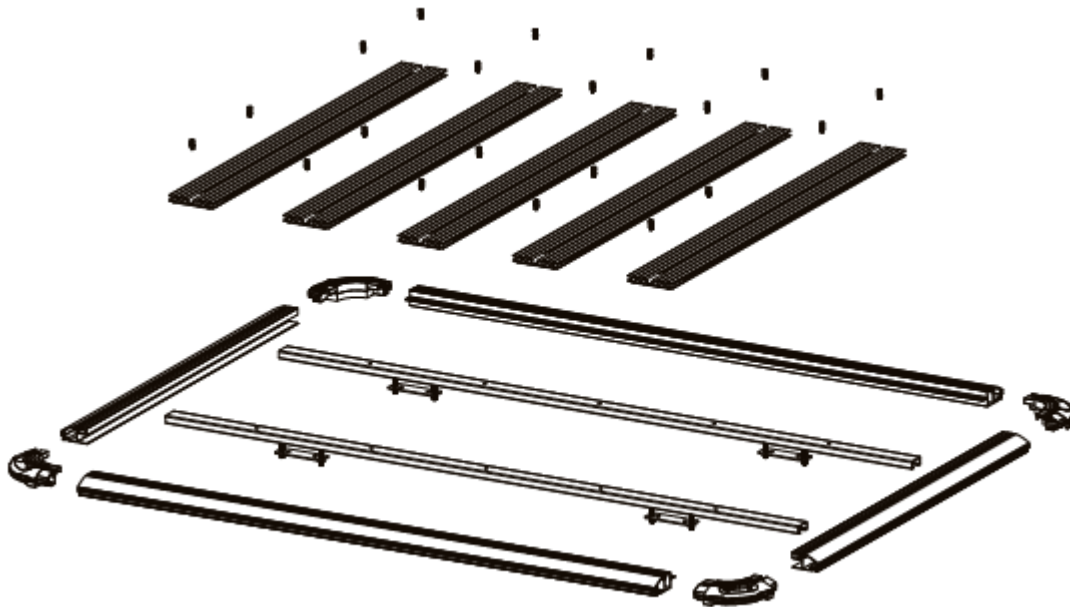
Queensland Air Roof Base Platform

(Not Included with Queensland Air Roof Top Car Tent)

Part number	Description	Specification	Quantity
1	Platform left and right parts	1710x90x37.5mm	2
2	Platform front and rear	960x70.3x37.5mm	2
3	Platform Middleware	1060x120x15mm	5
4	Platform load-bearing C-shaped steel	1860x40x19.5mm ²	2
5	Platform corner connector	150x150x37.5mm	4
6	Platform C-shaped steel fixed iron sheet	124x34x3mm	8
7	M8 Horsehead screw	M8x55mm	9
8	M6 cup head screws	M6x12mm	21
9	M4 cup head screws	M4x10mm	9
10	Rubber pad	124x39x5mm	8
11	L-type hexagonal wrench	3mm/5mm	2
12	Socket spanner	10mm	1
13	Spanner	10mm&13mm	1

Diagram of Queensland Air Roof Base Platform

(Not Included with Queensland Air Roof Top Car Tent)



Step 1: Prepare the Work Area

Lay all components on a flat, clean surface.

Ensure you have all parts listed above.

Gather the necessary tools (e.g., Allen key, wrench, screwdriver)

Step 2: Assemble the Outer Frame

Position the four long frame rails to form a rectangular shape.

Attach each corner bracket to connect adjacent frame rails.

Lightly tighten the bolts at each corner — do not fully tighten yet.

Tip: Leave a small amount of play for alignment in the next step.

Step 3: Install the Cross Slats

Evenly space the five slats across the width of the frame.

Align each slat with the pre-drilled holes on the frame rails.

Secure each slat using the provided fasteners and washers.

Make sure all slats are parallel and flush with the frame edges.

Step 4: Final Tightening

Once all slats are properly aligned, tighten all bolts and fasteners securely.

Check that the entire assembly feels rigid and square.

Step 5: Inspection

Ensure no bolts are loose.

Confirm all slats sit flat and are evenly spaced.

Verify that corner brackets are fully tightened for stability.

Step 6: Attach to Roof Bars

We recommend using two people to lift and position the assembly onto the roof bars safely.

Rooftop Tent Instructions for Use Installation Steps

1. Inflate the Air Mattress

Unfold the air mattress and lay it flat on the ground.

Take out the electric air pump and insert the pump's power plug into your car's cigarette lighter.

Connect the pump nozzle to the air valve on the mattress and inflate until fully expanded.

Note: The maximum pressure for the air mattress is **3.5 psi**. Do **not** overinflate.

2. Attach the Tent to the Air Mattress

Open the mattress and lay it flat, inflate the mattress and insert into the bottom of the Queensland Air Roof Top Car Tent

Locate the Velcro connection points at the four bottom corners of the tent's air tubes and attach them to the matching Velcro pads on the air mattress corners.

Close and tighten the zipper around the bottom edge of the tent to connect it securely to Queensland Air Roof Top Car Tent.

3. Mount the Tent on the Roof Platform

Lift the assembled air bed and tent onto the roof platform.

Attach one end of each reinforcement webbing the roof platform and the other end to the eye buckle on the air mattress. Tighten securely.

All 8 reinforcement webbings must be installed.

Connect the air pump and inflate the rooftop tent until fully expanded.

Note: The maximum air tube pressure for the tent is 6 psi. Do not overinflate.

4. Set Up the Ladder and Supports

Extend the telescopic ladder and place its upper end against the side of the air mattress at the tent's entrance.

Adjust the ladder height as needed.

Secure the fixing strap on the ladder's top crossbar then tighten to ensure stability.

Assemble and install the four aluminium support poles above the tent's doors and windows.

Rooftop Tent Maintenance

Drying: Always dry the tent completely after use. Store it in a cool, dry place and never in dark or damp areas, to prevent mold, corrosion, and material degradation.

Cleaning: Usually, a damp cloth with cool water is sufficient for cleaning. Avoid hot water.

Detergent Use: If necessary, use a mild detergent and test it on a small, inconspicuous area first to ensure it does not damage the fabric or coating. After cleaning, dry the tent thoroughly in a well-ventilated area before storage.

Condensation: Condensation can naturally occur inside rooftop tents, especially in cold or humid climates. This is not a leak. Improve ventilation to reduce moisture buildup.

UV Protection: Prolonged exposure to strong sunlight can cause natural aging of the fabric. Whenever possible, choose shaded camping spots to protect your tent from UV damage.

Important Safety Notes

Before using your rooftop tent, carefully read these precautions. Proper use will extend the product's lifespan and ensure your safety. The manufacturer is not responsible for damage or injury caused by improper installation or use.

Install the roof platform first before mounting the tent.

Avoid contact with sharp objects that could damage the tent material.

Keep away from fire. The tent fabric is not fireproof. Do not use gas stoves or other heat sources inside or near the tent.

Do not overinflate.

Air mattress: Max 3.5 psi

Tent air tubes: Max 6 psi

The air column sleeve lock protects the tent's internal structure. Once inflated, do not remove or cut the lock or zipper, doing so may permanently damage the air tubes.

When moving inside the rooftop tent, keep the door curtains tightened to enhance safety and stability.

- Children must be always supervised by adults.
- Avoid unsafe behaviour such as jumping or rough movement on the air mattress.

If the tent will not be used temporarily, deflate it and cover it before driving the vehicle.

- For long-term storage, remove both the tent and mattress from the roof platform and store them in a dry location.
- Never drive with the tent inflated.

Always use the standard telescopic ladder correctly. Ensure that the ladder webbing is firmly attached to the designated eye buckle and that the ladder is stable before climbing.

Avoid using the rooftop tent in severe weather conditions such as strong winds, heavy rain, or storms to prevent injury or damage.

Verify the load capacity of your vehicle's roof before installation. The roof must be able to safely support the combined weight of the tent, mattress, and occupants.

Before each use, check all connections:

- Between the roof platform and the vehicle, and;
 - Between the roof tent and the roof platform (or roof edge).
- Ensure every attachment point is secure and stable before entering or using the tent.

General Notes

Before using this product, please read this manual carefully.

Check that all accessories listed in the packing list are included and ensure that the roof platform is correctly installed according to the instructions. Doing so will help you use the product properly, extend its service life, and ensure safe operation.

The company is not responsible for accidents or losses resulting from improper installation, misuse, or illegal operation.

Confirm that your vehicle's roof can safely support the total weight of the roof platform and its load.

Before each use, inspect:

- All roof platform components
- The connection between the roof platform and the car
- The connection between the platform and any attached storage bags or mounted accessories. Ensure all parts are securely fastened and stable before driving.

After installing the roof platform, place the rooftop tent, edge rack, or other loads evenly on the crossbars. Secure them firmly with multiple straps to prevent shaking or movement while driving.

Do not exceed the platform's maximum load capacity of 220kg. Overloading may cause damage to the platform or the vehicle.

Regularly check all screws, bolts, and connection points to ensure they remain tight and secure.

When driving with the roof platform installed:

- Do not exceed local speed limits
- Follow all traffic regulations, and
- Be mindful that excessive speed can create dangerous wind resistance.
- If you notice any shaking or instability while driving, stop immediately and inspect the platform and load.
- Exercise caution during installation and use to prevent damage to the product, the vehicle body, or nearby objects.

Maintenance

Avoid impacts or collisions with hard objects, as this can affect the expansion or contraction of the structure.

Keep the ladder clean and free from dust or debris.

If the ladder becomes difficult to extend or retract, apply a small amount of lubricating oil to the sliding areas.

After use, fully retract and store the ladder indoors to protect it from weather exposure.

After-Sales Service

Warranty Period: One (1) year from the date of purchase.

The warranty does not cover normal wear and tear, or damage caused by accidents, abuse, modifications, misuse, or improper maintenance.

If you have any questions, service requests, or suggestions regarding this product please contact the retailer you purchased this product from.